

Porc



Energ

COMFORT PLAN covers the basic components of one Residential heating system. This plan will protect your heating comfort at a reasonable cost. The service includes annual cleaning (as necessary), adjustment, lubrication, and parts maintenance.

Porco Energy will repair or replace during the life of this agreement, at no charge any of the following items, which may become defective under normal use:

Service

Burner Replacement Parts

- ✓ Blast Tube
- ✓ Burner Coupling
- ✓ Burner Fan
- ✓ Burner Flange Gasket
- ✓ Burner Motor
- ✓ Cad Cell Assembly
- ✓ Cad Cell Wiring
- ✓ Diffusers & Flame Head
- ✓ Electrode Assembly
- ✓ Ignition Transformer
- ✓ Nozzle
- ✓ Nozzle Adapter
- ✓ Nozzle Line

Other

- ✓ Anti-Hum Device
- ✓ Flue Pipe

Fuel Supply Parts

- ✓ Fill Cap
- ✓ Flare Fittings
- ✓ Fuel Filter Cartridge
- ✓ Fuel Pump
- ✓ Fuel Pump Strainer
- ✓ Vent Cap
- ✓ Delayed Oil Valve

Hot Water Systems

- ✓ Circulator Coupling
- ✓ Circulator Motor
- ✓ Circulator Motor Mounts
- ✓ Circulator Complete
- ✓ Zone Valve
- ✓ Zone Valve Motor
- ✓ Zone Valve Stem

Controls

- ✓ Cad Cell Eye
- ✓ Cad Cell Relay
- ✓ Circulator Relay
- ✓ Draft Regulator
- ✓ Pressuretrol
- ✓ Thermostat (heat only)

Warm Air Systems

- ✓ Air Filter *
- ✓ Blower Belt
- ✓ Blower Motor
- ✓ Fan Control
- ✓ Limit Control

*One Per Year at Annual Service (Standard 1" Filters Only)

WORRY FREE PLAN is our most comprehensive Residential plan which includes everything in the Comfort Plan, PLUS these important parts, dollar allowances & services:

Parts

- ✓ Firomatic Valve
- ✓ Flow Control Valve
- ✓ Gauge Glass
- ✓ Backflow Preventer
- ✓ Low Limit Control
- ✓ Mixing Valve
- ✓ Oil Filter Assembly & Lines (Exposed only)
- ✓ Pressure Relief Valve
- ✓ Purge Valves

Parts

- ✓ Air Vent
- ✓ Blower Assembly
- ✓ Circulator Bearing Assembly & Impellor
- ✓ Combination Relay
- ✓ Combustion Chamber
- ✓ Drain Valve
- ✓ Expansion Tank
- ✓ Feed Valve
- ✓ Low Water Cut-Off*

*Hot water systems only

Parts

- ✓ High Limit Control
- ✓ Programmable Thermostat
- ✓ Emergency Switch
- ✓ Reverse Aquastat
- ✓ Triple Aquastat
- ✓ Single Aquastat
- ✓ Stack Control
- ✓ Solenoid Valve
- ✓ Switching Relay (zone panel excluded)

Allowances

- ✓ \$200 Boiler or Furnace Replacement
- ✓ \$75 Burner Replacement
- ✓ \$75 Indirect Water Heater Replacement
- ✓ \$70 Oil Tank Replacement

Services

- ✓ Baseboard & Radiator Venting

Tune-Up

Your heating equipment will be tuned up annually to ensure optimum performance. This service will include:

- Test and adjust oil burner for maximum efficiency.
- Inspect combustion chamber.
- Clean and check electrodes and nozzle assembly.
- Replace air filter, oil filter cartridge and burner nozzle as needed.
- Oil all motors, fans and circulators.
- Clean and inspect flue pipe, including chimney base (where accessible).
- Perform safety check on all operating controls.

General Terms and Conditions

- 1) Porco Energy Corp. must supply all fuel oil and all heating system services. This agreement will be terminated if the customer no longer purchases all of their heating oil from Porco Energy Corp.
- 2) Customers must be on Automatic Delivery service to be eligible for any service agreement.
- 3) Emergency service constitutes: no heat, serious fuel leak or major water leak from heating system or any dangerous situation.
- 4) Emergency service is provided 24 hours per day, 7 days a week, including holidays.
- 5) All regular service will be provided Monday through Friday, 8:00 a.m. until 4:00 p.m. If non-emergency service calls are made outside of regular business hours, the customer will be charged the prevailing rates at Porco Energy Corp.
- 6) This agreement shall cover a period of one year. It will automatically renew each year unless we are notified 30 days in advance of renewal date.
- 7) Labor is covered only for repair and replacement of listed parts and services.
- 8) Service agreements are not transferable or refundable.
- 9) This agreement does not cover parts or labor when failure is due to:
 - a) Lack of oil when delivery has been delayed due to payment delinquency.
 - b) Customer leaving emergency switch in "off" position.
 - c) Thermostat too low to call for heat.
 - d) Oil valves turned off.
 - e) Failure to maintain proper water level in boilers.
 - f) Abuse of equipment.
 - g) Improper "do it yourself" work by customer.
- 10) This service agreement does not cover repair or replacement of obsolete parts, which are not available through normal supply sources.
- 11) The following equipment/parts not covered:
 - a) Power Venter
 - b) Fuel Oil De-Aerator (i.e. Tigerloop)
 - c) Air Handler
 - d) Hot Water Coil (Cleaning and/or Replacement)
 - e) Zone Control Panel
 - f) Wood/Oil or Coal/Oil Combination Units
- 12) This agreement does not cover acts of God, flood damage, fire, war, hurricanes or other storms, power loss, power surges or other causes beyond the control of Porco Energy Corp.
- 13) This agreement does not cover replacement of complete boiler, furnace or water heater, frozen/jelled oil lines or frozen water lines or any other parts or services not mentioned in the agreement.
- 14) Porco Energy Corp. reserves the right to reject any service agreement. Service Agreement becomes effective after our inspection and approval of customer's heating system and tank. Any repairs required prior to coverage must be paid for in full at our normal rates.
- 15) Porco Energy Corp. is not responsible for loss of heat or any damage resulting from a freeze-up in occupied or unoccupied dwellings. It is the customer's **sole** responsibility to arrange for a daily house check.
- 16) Porco Energy Corp. shall not be held liable for any incidental or consequential damages incurred by customer.
- 17) All invoices must be paid within credit terms or this agreement will be canceled without refund.
- 17) This agreement updates and supercedes all previous agreements and is effective April 1, 2010.

Oil-Fired Water Heater Contract

- Plan covers oil burner parts, aquastat, controls and emergency switch.
- The hot water tank is **excluded**.
- This plan must be purchased in conjunction with either the **COMFORT PLAN** or the **WORRY FREE PLAN** and maintenance is to be performed at the same time as heating system annual maintenance.

PLEASE RETAIN FOR YOUR RECORDS

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