

Porco



Energy

COMFORT PLAN covers the basic components of one Residential heating system. This plan will protect your heating comfort at a reasonable cost. The service includes annual cleaning (as necessary), adjustment, lubrication, and parts maintenance.

Porco Energy will repair or replace during the life of this agreement, at no charge any of the following items, which may become defective under normal use.

Gas Burner Replacement Parts

- ✓ Air Cone Assembly
- ✓ Burner Motor
- ✓ Burner Orifice
- ✓ Draft Inducer Motor (Standard)
- ✓ Gas Valve (Standard)
- ✓ Ignitor
- ✓ Low Voltage Wiring
- ✓ Pilot Burner
- ✓ Pilot Orifice
- ✓ Thermocouple
- ✓ Thermopile
- ✓ Transformer

Hot Water Systems

- ✓ Circulator Coupling
- ✓ Circulator Motor
- ✓ Circulator Motor Mounts
- ✓ Circulator Wicking
- ✓ Zone Valve
- ✓ Zone Valve Motor
- ✓ Zone Valve Stem

Other

- ✓ Flare Fittings
- ✓ Flue Pipe

Warm Air Systems

- ✓ *Air Filter
- ✓ Blower Belt
- ✓ Blower Motor (Standard Only)
- ✓ Fan Control
- ✓ Limit Control
- ✓ High Limit switch

Controls

- ✓ Burner Relay
- ✓ Circulator Relay
- ✓ Ignition Control Module (Standard Only)
- ✓ Pressuretrol
- ✓ Single Aquastat
- ✓ Thermostat (Manual)
- ✓ Triple Aquastat

WORRY FREE PLAN is our most comprehensive Residential plan, it includes everything in the Comfort Plan, plus these important parts, dollar allowances and service.

PLEASE NOTE THAT ANY HIGH EFFICIENCY GAS BOILER OR FURNACE MUST HAVE A WORRY FREE AND NOT A COMFORT PLAN.

Parts

- ✓ Flow Control Valve
- ✓ Gauge Glass
- ✓ Low Limit Control
- ✓ Mixing Valve
- ✓ Pressure Relief Valve
- ✓ Purge Valves
- ✓ Air Vent
- ✓ OEM Integrated Controller
- ✓ Modulating Gas Valve

Parts

- ✓ Blower Assembly
- ✓ Circulator Bearing Assembly & Impellor
- ✓ Combination Relay
- ✓ Drain Valve
- ✓ Expansion Tank
- ✓ Feed Valve
- ✓ Solenoid Valve
- ✓ OEM Draft Inducer

Parts

- ✓ High Limit Control
- ✓ Programmable Thermostat
- ✓ Emergency Switch
- ✓ Reverse Aquastat
- ✓ Switching Relay (zone panel excluded)
- ✓ Temp & Pressure Gauge
- ✓ Draft Inducer assembly

Allowances

- ✓ \$200 Boiler or Furnace Replacement
- ✓ \$75 Burner Replacement
- ✓ \$75 Indirect Water Heater

Services

- ✓ Baseboard & Radiator Venting

Gas Service Agreement

TUNE-UP

Your heating equipment will be tuned up annually to ensure optimum performance. This service will include:

- Test and adjust gas burner for maximum efficiency!
- Inspect combustion chamber
- Replace thermocouple
- Clean pilot burner
- Install air filter as needed
- Oil all motors, fans, and circulators
- Clean and inspect flue pipe, including chimney base (where accessible)
- Perform safety check on all operating controls

General Terms and Conditions

- 1) Porco Energy Corp. must supply all propane
- 2) Customers must be on Automatic Delivery service to be eligible for any service agreement
- 3) Emergency Service constitutes, No heat, gas leak or major water leak from heating system, and any dangerous situation
- 4) Emergency Service is provided 24 hours per day, 7 days a week, including holidays.
- 5) All regular service will be provided Monday through Friday, 8:00 a.m. until 4:00 p.m. If non-emergency service calls are made outside of regular business hours, the customer will be charged the prevailing rates at Porco Energy Corp.
- 6) This agreement shall cover a period of one year. It will automatically renew each year unless we are notified 30 days in advance of renewal date.
- 7) Labor is covered only for repair and replacement of listed parts and services.
- 8) Service agreements are not transferable or refundable
- 9) This agreement does not cover parts or labor when failure is due to:
 - a) Lack of gas when delivery has been delayed due to payment delinquency
 - b) Customer leaving emergency switch in "off" position
 - c) Customer setting thermostat too low to call for heat
 - d) Gas valves turned off
 - e) Failure to maintain proper water level in boilers
 - f) Abuse of equipment
 - g) Improper "do it yourself" work by customer
 - h) Wood combination units
- 10) This service agreement does not cover repair or replacement of obsolete parts, which are not available through normal supply sources.
- 11) This agreement does not cover acts of God, flood damage, fire, war, hurricanes or other storms, power loss, power surges or other causes beyond the control of Porco Energy Corp.
- 12) This agreement does not cover replacement of complete boiler, furnace or water heater, frozen oil lines or frozen water lines or any other parts or services not mentioned in the agreement.
- 13) Porco Energy Corp. reserves the right to reject any service agreement. Service agreement becomes effective after our inspection and approval of customer's heating system.
- 14) Porco Energy Corp. is not responsible for loss of heat or any damage resulting from a freeze-up in occupied or unoccupied dwellings. It is the customer's **sole** responsibility to arrange for a daily house check.
- 15) Porco Energy Corp. shall not be held liable for any incidental or consequential damages incurred by customer.
- 16) All invoices must be paid within credit terms or this agreement will be canceled without refund.

Water Heater Program

Plan covers gas burner parts, aquastat, controls, and emergency switch.

Hot water tank is **excluded**.

This plan must be purchased in conjunction with either the **COMFORT PLAN** or the **WORRY FREE PLAN** and maintenance is to be performed at the same time as heating system annual maintenance.

PLEASE RETAIN FOR YOUR RECORDS

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